# Refund

#### **Returns**

We don't accept any returns after the delivery of our products/services.

## Replacement

In case of product complaints the customer has to approach the customer care to register the complaint. To be eligible for a return, minimum 75% of the product should be the available at the time of investigation by our Quality executive for replacement of the product.

For exchange, we require a proof of purchase.

### Refunds

Please contact us at shreeja@shreejamilk.com or 1800 532 2600 for processing of refunds and change of delivery address, In case you have subscribed for any products/services. In case you are eligible for any refund amount, we will process the amount in 30 working days.

#### **PRICING POLICY**

We reserve the right of changing the price of our products and services. Prices of products/services may vary based on location, quantity and/or customer.

## **Subscriptions**

You can subscribe for our products/services for fixed durations. The period of subscription can vary from 1 month to 1 year. Price of the products/services may vary for subscription model.

## **Pricing errors**

We ensure that the prices are maintained accurately. In spite our efforts, pricing errors may still occur. If an item's price is higher than the price displayed, we will cancel your order of that item and notify you of the cancellation.

## **Price changes**

Price of the items in your Shopping Cart may change at the time of ordering in case there is a change in pricing/promotions.

Our Customer Services are ready to assist you—simply call 18005322600 7 am to 8 pm.